

## **Epic Will Send You A Reminder To Change Your Password 7 Days Prior Expiration Date.**

**It looks suspicious but it is Valid**

The original names of this email have been removed.

**From:** [no-reply@ochin.org](mailto:no-reply@ochin.org) <[no-reply@ochin.org](mailto:no-reply@ochin.org)>

**Sent:** Tuesday, June 10, 2025 4:18 AM

**To:** MNHC Provider <[ABC-Provider@mnhc.org](mailto:ABC-Provider@mnhc.org)>

**Subject:** OCHIN Password Expiration

Hello Medical Provider SA236,

Your OCHIN password expires on 2025/06/17 at 12:46 AM for your account ending with "@community-health.org"

If you've already set up Multi-Factor Authentication (MFA) for your OCHIN account, you can perform a self-service password reset at this Microsoft link:

<https://passwordreset.microsoftonline.com/>

If you are licensed to utilize Business Objects / Clarity reporting, please follow the password reset process defined for reporting users in addition to the link above.

If you have difficulty resetting your OCHIN account password, please contact your EHR Support Analyst (ESA).

If you have concerns about the legitimacy of this email, please contact your EHR Support Analyst (ESA).

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Good morning Greg Tremo

Yes, the email is legit. Ochin started sending password expiration reminder emails around the time of the active directory migration when our Epic usernames changed to variations of our names. This is to give you an advance warning and to prevent you from getting locked out from Epic when it finally does expire. It is safe to click the link.

Thanks!  
Luz

# OCHIN

## Get back into your account

Who are you?

To recover your account, begin by entering your email or username and the characters in the picture or audio below.

Email or Username: \*

YourEPICName @community-health.org



kX6NV4

Next

Cancel

Enter the characters in the picture or the words in the audio. \*

# OCHIN

## Get back into your account

Why are you having trouble signing in?

☒ I forgot my password

No worries, we'll help you to **reset** your password using the security info you registered with us.

☐ I know my password, but still can't sign in

This might happen because you tried signing in with an incorrect password too many times.

If you choose this option, you'll keep your existing password and we'll **unlock** your account so you can sign in again.

Next

Cancel